


LIASING WITH CLIENTS IN REAL-TIME WITH DAZYCHAIN

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A commercial law firm receives instructions, navigates routine matters and liaises directly with clients via Dazychain, enabling their team to commence work on behalf of the client immediately and communicate in real time as the matter proceeds.

Thomson Geer are one of the largest independent Australian commercial law firms, with offices in Melbourne, Sydney, Brisbane and Adelaide. Thomson Geer employs over 550 people nationally, including 108 Partners.

Sylvia Cornelius, Legal Secretary at Thomson Geer, has been using Dazychain for three years, with visibility over mortgage possession, including receiving instructions, statements of claims, summons, affidavits of service and other incidental matters.

Keys to success: Dazychain

The team at Thomson Geer use Dazychain to liaise with clients in real-time, using commenting on individual projects. The team complete and upload copies of letters, court documents, invoices and other documentation to clients through Dazychain, and in turn, receive new instructions with all the information required to commence work immediately.

The intuitive functionality of Dazychain has made it an asset to both the team at Thomson Geer and their clients at the Bendigo and Adelaide Bank, who communicate with the team through the platform.

Sylvia Cornelius notes that:

Dazychain is well set out and organised, so clients can easily enter information for lawyers to access and ensures tasks are done promptly. “It is very easy and straightforward to use. The auto-save option is very useful. The overall appearance is organised and makes it easy to access information.